

# QUARTERLY NEWSLETTER

**Thanks!**

**Winner Listing:**

CRMU appreciates your business! As a token of our appreciation, each quarter we will have small drawings for our communications customers. Please check the newsletter to see if you are a winner and THANK YOU for your business!

**WINNER OF FREE CRMU PILLOW**

**Connie Pierce**

**WINNER OF FREE CRMU BLANKET**

**Kevin Hart**

**WINNER OF FREE CRMU PILLOW**

**Josh Shirbroun**



**Energy Saving Tips**

**Clothes Washing Tip?**

Ninety percent of the energy your clothes washer uses goes towards heating water. To save energy:

- Run the washer only when you have a full load, using cold water whenever possible.
- Dry heavy and light fabrics separately to keep drying time to a minimum.
- Clean the lint filter before each load. Lint buildup blocks air flow and lengthens drying.

**Board of Trustees Approves Loan from CRMU's Revolving Loan Fund for New Dentist**



The CRMU Board of Trustees approved a \$21,000 loan from CRMU's Revolving Loan Fund to Dr. Justin Hillock at their regular July Board Meeting.

In conjunction with a local bank, CRMU provided supplemental funding through a five-year, low interest loan for the purchase of dental equipment for Mr. Hillock's

new office in Coon Rapids. Per the USDA's revolving loan fund restrictions, CRMU may only fund projects up to 60% of the total amount borrowed.

CRMU's revolving loan fund was created in 2007 when the United States Department of Agriculture awarded a \$300,000 Rural Economic Development Grant to CRMU for construction of

the Thomas Rest Haven Assisted Living Complex.

CRMU understands the importance of playing an active role in rural and community development. CRMU is pleased to be able to bring additional financial resources to Coon Rapids to help contribute to the long-term improvement in our local economy.



**2008-2009 IOWA HOME ENERGY ASSISTANCE PROGRAM**

**ATTENTION: RESIDENTIAL CUSTOMERS NEED HELP WITH YOUR HEATING BILL?**

The 2008-2009 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel, and type of housing.

If you are not sure where to apply, please write to:

**LIHEAP**  
Iowa Department of Human Rights  
Capitol Complex  
Des Moines, IA 50319

or, call your local community action agency.

INCOME MAXIMUMS		
Household Size	Three Month Gross Income	Annual Gross Income
1	\$ 3,900	\$ 15,600
2	\$ 5,250	\$ 21,000
3	\$ 6,600	\$ 26,400
4	\$ 7,950	\$ 31,800
5	\$ 9,300	\$ 37,200
6	\$ 10,650	\$ 42,600
For households with more than six members, add \$1,350 per three months, or \$5,400 annually for each additional member.		

**WHEN TO APPLY:**

- **Elderly (60 & over) and/or disabled:** October 1, 2008 to April 15, 2009
- **All other households:** November 3, 2008 to April 15, 2009

**WHAT TO TAKE:**

- **Proof of Income**  
Most recent 3 months' check stubs, award letter from Social Security or 2007 tax return
- **Social Security numbers of household members**
- **Recent heat bill**
- **Recent electric bill**
- **Recent telephone bill**

**WAGE EARNERS:**

Please bring copies of your check stubs for the three-month period preceding the date of application, or a copy of your federal income tax return.

**FIXED INCOME:**

This income may include: Social Security Benefits, Supplemental Security Income, Family Investment Program, Veteran's Assistance, Unemployment Insurance, and pensions. Please bring copies of your most recent 3 months' check stubs.

**SELF-EMPLOYED/FARMERS:**

Please bring a copy of your most recent federal income tax return.

**FIP AND SSI RECIPIENTS:**

Your Medicaid number is on your Medicaid card. The numbers needed are immediately following your name and number in the aid type box.

**If you receive alimony or child support, it will also need to be verified.**

## Safety Award!



WASHINGTON, D.C., The American Public Gas Association has awarded Coon Rapids Municipal Gas Utility with its "Outstanding Safety" award for safe practices in 2007.

"Safety doesn't happen by accident," said General Manager Brad Honold. "We work very hard to provide a safe work environment for our employees, and they in turn are very committed to providing safe and reliable service to our customers."

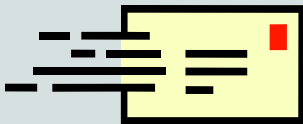
### IMPORTANT NOTICE

#### EMAIL FORWARDING DISCONTINUED

longlines.com  
pionet.net

#### \* Did you know.....

This summer, CRMU installed its own email server to improve service by reducing the time it



takes to service email problems. This service upgrade required CRMU to move all customers to CRMU's new domain of: crmu.net

As of the publication of this newsletter, CRMU is no longer forwarding emails from all previous email addresses with a longlines.com or pionet.net address.

If you haven't switched your email address yet and need help setting up your new email account, please call CRMU @ 999-2225. Thanks for your business!



## PROJECT SHARE

*"Add a PS To Help A Neighbor"*

**Project Share** is a plan, created by your municipal utility, to assist needy households in paying their wintertime energy bills.

You can help by adding a regular **PS** contribution to your monthly utility payment, or by making a direct donation to **Project Share**. These funds will then be distributed to neighbors in need for wintertime energy costs.

Those qualifying for help will be carefully identified by an area social service agency. A local committee will oversee **Project Share** to guarantee all contributions will be handled equitably and efficiently.

So please, add a **PS - Project Share** - to your utility payment each month. It's a simple way to share some warmth with those who need it.

### Project Share — "PS"

I'd like to help a neighbor in need with a tax-deductible contribution to Project Share

Name \_\_\_\_\_

Address \_\_\_\_\_

City / State \_\_\_\_\_

Phone \_\_\_\_\_

I will contribute \$\_\_\_\_\_ per month to Project Share.

I understand this amount will be billed to me monthly.

I have enclosed \$\_\_\_\_\_ donation to Project Share.

Please cut this section out and mail it to:

Coon Rapids Municipal Utilities

P.O. Box 207

Coon Rapids, IA 50058



## GRAIN BIN SAFETY

As an electric service provider, CRMU is required to notify electric customers every year about the proper clearance required between grain bin storage and overhead power lines.

This law was put into place to ensure protection from the hazard of contacting overhead electric lines with augers, elevators or other equipment. There must be at least 18 feet between the top of a newly constructed grain bin and any overhead electric lines.

These distance requirements were developed by the American National Standards Institute and can be found in the 2007 National Electrical Safety Code, Rule 234F.

CRMU's Electric Operations personnel will work with customers who are developing a site plan for such a project. For more information call Electric Operations at 999-2225.



High Definition Channel 78-1  
or Analog Channel 38



### The Best Ticket in Town — CRMU HD



Day: Saturday  
Date: September 13th  
Location: Iowa City, IA  
Time: 11:05 A.M. C.S.T.



VS.

Don't miss out on Hawkeye Sports...  
Call CRMU today to get the BTN.