



LOCALINK
ONE COMPANY ONE SOLUTION



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REPORT SUSPECTED NATURAL GAS LEAKS

Natural gas customers are reminded to report any possible natural gas odors!



Sniff, Sniff

Do you smell Natural Gas?

Coon Rapids Municipal Utilities has trained gas service personnel available at all times to respond to customer calls and to investigate any suspected natural gas leaks. The 24-hour service number is 999-2225.

Customers and public safety are always given first

priority in the operation of the CRMU natural gas system. Gas odor calls are treated as service emergencies at CRMU and the response is immediate. In most cases, the problem will be minor and easily corrected, or the offensive odor will be from another source. Regardless of the situation, CRMU is always willing to make a quick response.

IF YOU SMELL GAS...

- Do not turn electric switches on or off.
- Do not use the doorbell or phone.
- Do not smoke.
- Extinguish all open flames.
- Evacuate all residents and notify CRMU.

WHEN DO I USE IOWA ONE CALL?

Anytime you plan to excavate, including digging. Whether it's a small or large construction project or homeowner project, call Iowa One Call 48 hours prior to excavating (excluding weekends and/or holidays). Iowa One Call will notify the owners/operators of underground facilities who participate in Iowa One Call.

The various underground facility operators will dispatch "locate" personnel to the area to mark the underground facility locations with flags and paint markings, showing where underground facilities are located so the excavator can



Call Before You Dig! 1-800-292-8989

Notification service for locating underground

avoid damaging the facilities.

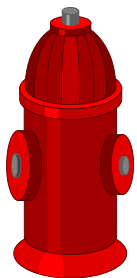
Iowa law applies to professional contractors as well as homeowners, and encompasses a wide array of outdoor projects including:

- Installing a fence
- Planting trees or shrubs
- Building a patio, addition, deck, garage, outdoor shed or any structure that requires any form of digging.
- Putting in a new driveway
- Installing a septic system
- Terracing or landscaping

Remember, Iowa law states that if you are excavating, including digging, you must call Iowa One Call at least 48 hours in advance in order to minimize the risk of damaging any type of underground facilities.

The service is free, and so is the phone call. Making the phone call can help eliminate the risk of disrupting service, and greatly reduce the potential risk of serious personal injury.

HYDRANT FLUSHING



During the spring and fall, CRMU conducts a hydrant flushing program. The main purpose of this ongoing maintenance program is to circulate the water in the underground mains and to exercise the

hydrants. Water which is allowed to sit in mains or hydrant risers for extended periods of time can grow stagnant.

During the flushing procedure, water to your home may become temporarily discolored, which could stain clothes being laundered. If clothes do happen to be washed in discolored water, keep them wet and call CRMU at 999-2225. A cleaning chemical is available to customers at no cost.

PERMIT REQUIRED TO TEAR DOWN BUILDINGS AND HOMES



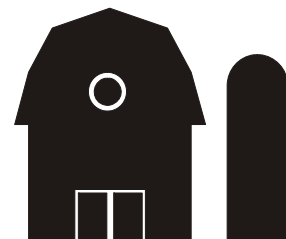
Pursuant to the City Code of Coon Rapids, residents are required to obtain a permit prior to demolishing or razing a building.

The permit shall include a detailed description of the applicant's plans for properly plugging and sealing any sanitary sewer connections to the building.

The permit holder shall contact CRMU and request inspection of the plugging and sealing of the sanitary sewer connection. The work must be approved before it is buried.

If the permit holder buries the connection prior to inspection and approval, CRMU will require exposure, inspection and proper plugging and sealing at the owner's expense.

IMPORTANT NOTICE TO FARMERS



As an electric service provider, CRMU is required to notify its customers annually on the proper clearance that is needed between grain storage bins and overhead power lines. This regulation is important to providing protection from an accidental contact with an overhead power line while working around grain bins with augers, elevators and other equipment.

There must be at least 18 feet between the top of a newly constructed grain bin and any overhead lines. These clearance requirements are further detailed in the 1990 National Electric Safety Code, Rule 234f. If the minimum clearance requirements are not observed, call CRMU at 999-2225, for further design assistance or suggestions. Keep clear of power lines and avoid any life-threatening contacts.